CommQuest
Supported by
The Agency for Healthcare Research and Quality (AHRQ)
Improving Patient Safety By Increasing The Effectiveness Of Nurse/Physician Communication

Presented By:

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College of Nursing
The Project Team

- **UT Arlington** with extensive experience in simulation-based education
- **Baylor Health Care System** with strong organizational infrastructure for patient safety
- **UT Dallas**, a leader in serious game technology
- **Consultants**
  - Michael Leonard – Structure communication & Patient Safety
  - Ute Fisher – Crew-centric communication - “Shared Perspective
  - Mary Lou Bond – Curriculum development
An Innovative Approach To A Chronic Problem

- Ineffective inter-professional communication is a leading contributor to preventable patient harm.
- MDs and RNs receive little experiential training in communicating effectively with each other.
- *Experiential education is key to developing a shared perspective.*
- *CommQuest is an innovative application of a proven technology to address an important problem.*
Three Project Aims

- Develop an inter-professional communication model for physicians and nurses (April 2011-March 2012)

- Develop a web-enabled “serious” game based on the communication model (Jan 2012-March 2013)

- Evaluate the impact of this approach to training on communication practices, culture of safety, and patient outcomes (Jan 2013-March 2014)