The purpose and vision of the STEEEP™ Global Institute (SGI) is to leverage Baylor Health Care System’s experience and expertise in health care quality improvement to provide quality improvement products and services to health care delivery organizations.

The SGI assists health care organizations in improving health care quality and reducing health care costs, thereby improving the delivery of care and overall health.

The SGI is committed to making health care more safe, timely, effective, efficient, equitable, and patient-centered (STEEEP™).

Baylor Health Care System
Quality Leadership Seminar

- Quality Overview: History and Structure
- Quality Overview: Strategies and Tactics for Best Care
- Quality of Care: Physician Leadership & Alignment
- ABC Baylor
- Baylor University Medical Center (BUMC) Tour with Quality Improvement Projects
- Quality of Care: Nursing Leadership & Alignment
- Patient Safety
- Patient-Centeredness
- Baylor Regional Medical Center at Plano Tour with Quality Improvement Projects
- Performance Measurement and Reporting: Infrastructure and Health Information Technology
- Transforming the Emergency Department
- Transitions of Care and Ambulatory Care Coordination
- Concluding Remarks and Graduation

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STEEPGlobalInstitute.com
Success in Health Care Quality

Baylor Health Care System’s success in health care quality has been demonstrated by its receiving the 2008 National Quality Healthcare Award from the National Quality Forum and the 2007 Leapfrog Patient-Centered Care Award.

STEEEPM Global Institute Products and Services

- STEEEP™ Global Training quality improvement course
- Site visit with BHCS quality leaders and physician champions
- Patient safety consulting
- Physician and clinical leadership consulting
- Patient centeredness assessments and dashboards
- Health information technology patient centeredness tools to support care transitions
- Performance measurement and reporting consulting

“Dr. Ballard presented a thought provoking overview of the escalating requirements for health care systems to access long-term clinical outcome data to evaluate medical care options. As an early participant in the Medtronic Post Approval Network, the perspective was very helpful to our internal audience of clinical, regulatory, and reimbursement leaders.”

- Rosanne Ferguson RN, MS Director of Network MCRI Post Approval Network, Medtronic, Inc.

For More Information

Please contact Neil S. Fleming, PhD, CQE at Neil.Fleming@STEEPGlobalInstitute.com

On behalf of Sentara Healthcare, I am very pleased to recommend the STEEEP™ Global Training that was provided by the Baylor Health Care System (BHCS) STEEEP™ Global Institute.

In addition to teaching skills for process improvement, the STEEEP™ Global Training curriculum emphasizes the critical link between clinical care processes and cultural changes that need to be adopted by health care organizations and their clinicians, i.e., physicians, nurses, and frontline staff, for the purpose of improving patient-centered outcomes.

As a health care system, we were trying to get our arms around some difficult system-wide problems and needed to get the right people together with the right skills. The STEEEP™ Global Training course facilitated the ability of Sentara leaders to develop and implement projects that are improving the quality of care across our system.

I am confident that STEEEP™ Global Training will continue to provide valuable quality improvement tools with the requisite expertise that other organizations will need for their successful quality journey.

- Gary R. Yates, MD
  Chief Medical Officer and Senior Vice President
  Sentara Healthcare